

## REMARKS

Claims 1-8, 12-14, and 16-24 are pending in this application. Claims 1-8, 12-14, and 18 stand rejected. Claims 16-17 stand objected to. Claims 19-24 stand allowed.

### Claim Rejections – 35 U.S.C. § 103(a)

Claim 1 stands rejected under 35 § U.S.C. 103(a) as unpatentable over U.S. Patent No. 6,353,819 (Edwards), in view of U.S. Patent No. 5,181,171 (McCormack). Claims 2-8 stand rejected under 35 § U.S.C. 103(a) as unpatentable over Edwards in view of U.S. Patent No. 5,793,368 (Beer), and further in view of System and Method for Capturing Browser Session and User Actions (Hayner, et al). Claims 12-13 stand rejected under 35 § U.S.C. 103(a) as unpatentable over Edwards in view of McCormack, further in view of CA Ship Database-Management Suite for E-Commerce (Rick). Claims 14 and 18 stand rejected under 35 § U.S.C. 103(a) as unpatentable over Edwards in view of U.S. Patent No. 5,933,837 (Kung), in view of Beer, further in view of Hayner et al.

Claims 1-8, 12-14, and 18 are herein cancelled.

### Allowable Subject Matter

Claims 16-17 are objected to as being dependent upon rejected independent claim 14. Examiner notes that claims 16-17 would be allowable if rewritten in independent form including all of the limitations of independent claim 14. Claims 16-17 are herein amended per the examiner's suggestion. The applicant respectfully requests their allowance.

Claims 19-24 stand allowed.

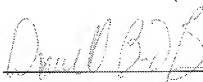
Claim 24 is amended herein merely to address typographical errors.

### CONCLUSION

The claims in their present form are allowable over the art of record. Applicant therefore solicits their allowance.

The Applicant believes no fees are due with respect to this filing. However, should the Office determine additional fees are necessary, the Office is hereby authorized to charge Deposit Account No. 210765.

Respectfully submitted,



**SIGNATURE OF PRACTITIONER**

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